

# Innovating Approaches to Homelessness

## Modern Interim Housing with Supportive Services

WE CAN ALL AGREE that people should not live on the streets. And yet, the problem of homelessness is all around us. And it affects us all — degrading quality of life, straining law enforcement and healthcare, and impacting the ability to attract businesses.

We need new solutions that address the reality of what it's like to lose a home, overcome an addiction, find a job, and regain the stability needed to find a new home and remain housed.

### A Comprehensive Approach That Works

LifeMoves is on the vanguard of innovative approaches to homelessness. Bringing 40 years of expertise in supporting people experiencing homelessness, we've learned that each person has a different reason for ending up homeless. Whether loss of a job, death of a spouse, medical costs, domestic violence, addiction, or untreated mental health issues — unless these issues are addressed, people won't remain housed for long.

That's why LifeMoves is innovating approaches that stabilize people's lives and help them achieve self-sufficiency. We meet people where they are in their life's journey — getting them into safe, modern interim housing units while providing a range of supportive services to address their needs so they can move into a permanent home.

### LifeMoves

**~400**

full and part-time employees

**\$63 million**

annual budget FY23

**40 years**

serving the community

### Our Impact

**288,000**

shelter nights provided in FY 2022

**2,100**

clients returned to stable housing in FY 2022

**82%**

of families staying at a LifeMoves site return to stable housing

**65%**

of all LifeMoves clients return to stable housing



# Addressing the Multiple Dimensions of Homelessness

## Interim Housing to Stabilize People's Lives

People who are experiencing homelessness can find refuge and support at our one of our 26 facilities throughout Santa Clara County and San Mateo County. Last year, individuals, couples, and families, received more than 288,000 shelter nights safely under our roofs.

## Supportive Services to Address People's Issues

Supportive services are key to self-sufficiency and solving homelessness. All LifeMoves clients are assigned a Case Manager they are accountable to, who helps them with their issues and provides access to government programs, financial and credit counseling, resume and job help, or other support. Veterans, LGBTQ, seniors, and other groups receive services specifically designed for their needs.

## Next-generation Housing Model

Since being awarded the contract to build one of the first innovative rapid-build housing projects in Silicon Valley at Mountain View, LifeMoves was awarded contracts for four new sites that will help nearly 2,000 people each year. These sites are being built at a fraction of the time and cost of traditional congregate housing to get more people off the streets quickly.

## A New Approach to Interim Housing

These new sites constitute a different approach than conventional group facilities. Designed for dignity, practicality, and self-sufficiency, they are integrated into local communities to facilitate work, school, and connections with others as a transitional step to a permanent place to live. They feature individual units rather than congregate sleeping, some with some with en-suite bathrooms, room for pets, large open areas for socializing, and commercial training kitchens to build jobs skills.

## Outreach to Meet People Where They Are

Our outreach starts on the streets. But not everyone living in encampments is ready to move out. Mistrust of “the system”, fear of living in congregate shelters with strangers, not wanting to abandon their friends — are issues that have to be overcome. Our dedicated outreach team builds trust, helps people envision a better way of life, and connects them to needed services.

## Other Programs

Our comprehensive approach to homelessness also includes providing rapid rehousing with short-term assistance to keep people in their homes, providing safe parking facilities for people who are living in their car or RV, and leveraging existing infrastructure by operating two motels as interim housing with supportive services — which has achieved a high success rate in helping people to find permanent housing.



Our outreach team builds trust with people living in encampments as a first step in getting help. Our case managers connect clients with needed services to address their issues and build self-sufficiency.



Our beautiful new sites integrate nicely into neighborhoods. They provide an updated model of interim supportive housing with separate, locking rooms for privacy and dignity and other amenities.

# Moving Forward

## Our Strategy Plan for Growth

We provide the hope that people need, the support they can count on, and the path to the next chapter in their lives. Our comprehensive approach is working. Now, we are scaling our model rapidly, building more interim housing developments at a fraction of the time and cost of traditional congregate housing. These developments will help move roughly 2,000 more people off the streets each year — a big chunk out of the 11,000 people experiencing homelessness in San Mateo and Santa Clara Counties.

To achieve this growth, our plan includes:

- 1. Attracting and enhancing staff capabilities**, including incorporating people with lived experience and feedback into programs for continuous improvement.
- 2. Creating new data systems to track outcomes** more specifically so that our evidence-based model could potentially be replicated in other geographies
- 3. Deepening our partnerships** with counties and providers in the ecosystem to enhance influence and drive greater impact.



## Invest in Our Comprehensive Solution

We envision a future of thriving communities where every neighbor has a home. It is said that the best way to predict the future is to invent it. So, support us, and let's invent it together.